

## YCC Scotland- Feedback from the 2015/16 road show events

### YOU SAID- WE DID

The Yellow Card needs more patient involvement and should be an integral part of patient care.

- We are working with patient information services e.g. [NHS Inform](#) & exploring the potential to link the YC with patient care resources e.g. Polypharmacy app.
- YCCS are attending and presenting at [HCP/ patient & carer events](#).
- We are seeking a patient representative for our Advisory Group.

Yellow Card needs embedded in IT systems.

- The electronic Yellow Card is to be embedded in VISION this year.
- At a strategic level we continue to promote integration with other IT systems.

More promotion of the Yellow Card is needed especially of the App.

- We developed [posters and flyers](#) promoting the app and are working with ADTCs to promote the app and YC reporting.
- YC app link has been added to other websites e.g. [The Knowledge Network](#).
- We are linking with professional bodies to promote YC reporting and the YC app.
- YCCS has had a stand or presented at numerous HCP and patient events.

Health/social care staff (including community pharmacists & care home staff) need encouraged to report.

- YCCS link has been added to [NES Knowledge Support for GPs portal](#).
- YCCS are developing tools so that HCPs can link YC reporting to eKSF.
- The [HCP crib sheet](#) has been widely disseminated, including to over 100 care homes in NE Scotland.

Reporters are unsure about what is required in a report and what qualifies as a serious reaction.

- YC crib sheet to help health & social care staff on reporting has been added to the [NES website](#).
- We updated guidance on serious reactions on the [YCCS website](#).
- We liaised with Healthcare Improvement Scotland on their new [patient medication leaflet](#) which includes patient reporting.

What advice should professionals give patients about reporting?

- MHRA have been contacted re updates to their Patient Information card.
- We've updated the [YCCS Crib Sheet for the public](#).

Having the CHI number included in YC reports would be helpful.

YCCS is working with the Farr Institute to make a case to the MHRA for recording CHI in the YC reports.

Breaking down health board data further would be good.

We're adapting the local reports to provide more relevant data.

A 1 page summary of the Health Board reports would be good.

A 1-page infographic is going to be provided with health board reports.

Drug Safety Update is useful.

YCCS are working with our partner organisations to make sure it is widely disseminated and HCPs are encouraged to sign up.

Student training on ADR reporting should be for UG/ PG (for all professions, and throughout their training).

A questionnaire is being sent to the main Scottish healthcare educational establishment to assess the extent of current pharmacovigilance teaching and identify resources needed for further development.